

Coronavirus and the Mail

Service Updates Available for Customers on USPS Website

Coronavirus and the Mail Service Updates Available for Customers on USPS Website The United States Postal Service is closely monitoring the Coronavirus Disease 2019 (COVID-19) situation and continues to follow strategies and measures recommended by the Centers for Disease Control and Prevention (CDC) and public health departments. The CDC has information available on its website at <https://www.coronavirus.gov> that provides the latest information about COVID-19. We are sharing the CDC's guidance to our employees via stand-up talks, employee news articles, messages on bulletin boards, videos and an intranet site within USPS workplaces.

The CDC (<https://www.cdc.gov/coronavirus/2019-ncov/faq.html>), the World Health Organization (<https://www.who.int/news-room/q-adeail/q-a-coronaviruses>), and the Surgeon General have indicated that there is currently no evidence that COVID-19 is being spread through the mail.

The Postal Service has so far experienced only minor operational impacts in the United States as a result of the COVID-19 pandemic. We do continue to have a temporary suspension of the guarantee on Priority Mail Express International destined for China and Hong Kong, which has been effective since Monday, Feb. 10, 2020, due to widespread airline cancellations and restrictions into this area. In addition, customers may see delays in mail and packages destined to China as well as from China, as well as to and from European countries subject to restricted passenger airline travel. The Postal Service is undertaking all reasonable measures to minimize the impact to our customers.

In addition, the Postal Service is an essential service for purposes of its compliance with state or municipality shelter-in-place orders or other social distancing restrictions. The Postal Service delivers medications, social security checks, and is the leading delivery service for on-line purchases. The statute that created the Postal Service begins with the following sentence. "The United States Postal Service shall be operated as a basic and fundamental service provided to the people by the Government of the United States, authorized by the Constitution, created by an Act of Congress, and supported by the people." 39 U.S.C. §101(a). Please continue to check this website for updated information: <https://about.usps.com/newsroom/service-alerts/>